

How Do I Teach My Trainees the Behaviors that Characterize Professionalism?

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CORE Faculty Development

Learning Objectives

- Participants will be able to:
 - describe behaviors that characterize professionalism
 - discuss ways to teach the behaviors that characterize professionalism.

Overview

- Professionalism Defined
- Behaviors that Characterize Professionalism
- Teaching the Behaviors that Characterize Professionalism

Professionalism

- Residents are expected to uphold the Osteopathic Oath in the conduct of their professional activities that promote advocacy of patient welfare, adherence to ethical principles, collaboration with health professionals, life-long learning, and sensitivity to a diverse patient population. Residents should be cognizant of their own physical and mental health in order to effectively care for patients.

Professionalism (Cont.)

- Respect, compassion, and integrity in relationships with patients, families, and colleagues.
- Proper attention to issues of culture, religion, age, gender, sexual orientation, and mental/physical disabilities.
- Ethically-sound professional relationships with patients, families, and colleagues.



Professionalism: Behaviors

- Altruism
- Honesty
- Integrity
- Caring and Compassion
- Respect
- Responsibility and Accountability
- Lifelong Learning



Professionalism: Behaviors (cont.)

- Communication
- Teamwork
- Teaching
- Mentoring

How Do I Teach the Behaviors?

- Role modeling behavior
- Lecture
- Interactive workshops
- Bedside, clinic/office teaching
- Videotape review



Professionalism Programs

- Examples of professionalism programs are implemented at:
 - University of California Davis
 - Loyola University

Summary

- Participants were able to:
 - describe behaviors that characterize professionalism.
 - discuss ways to teach the behaviors that characterize professionalism.